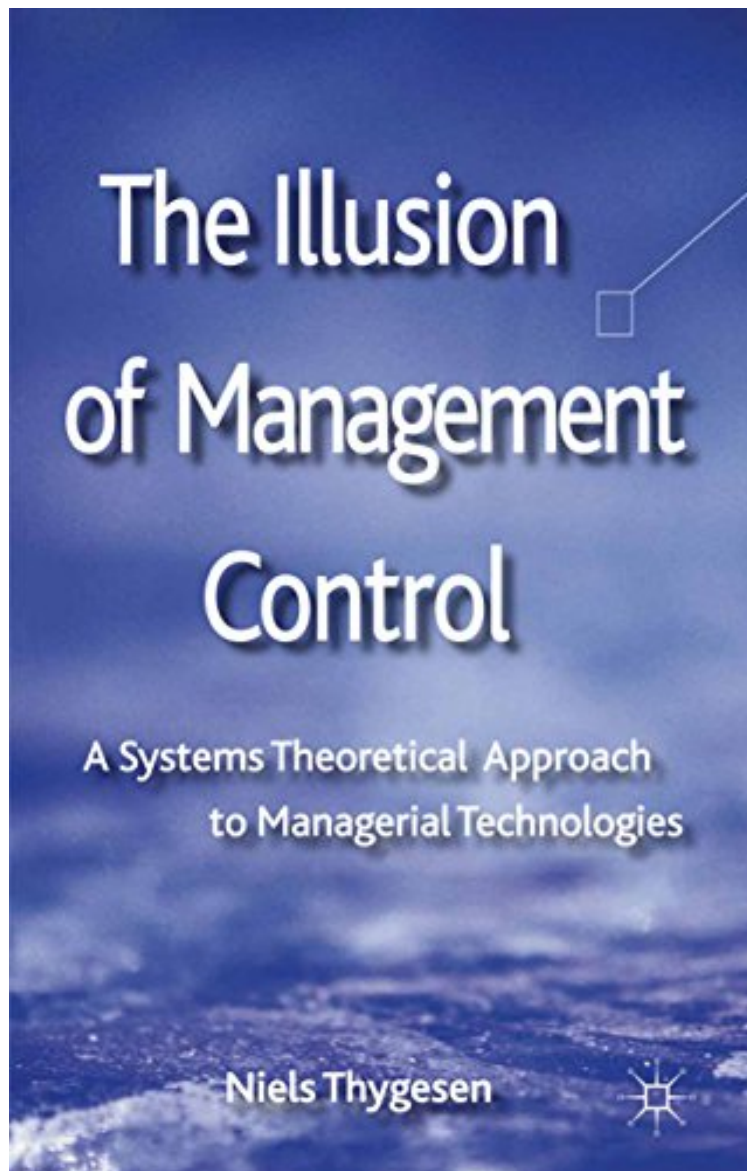


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About the Author NIELS THYGE THYGESEN is Associate Professor at the Department of Management, Politics and Philosophy, Copenhagen Business School, Denmark. He works on systems theory and communications theory in relation to researching public management, management/steering technologies, time and trust. He has published numerous articles about technologies.