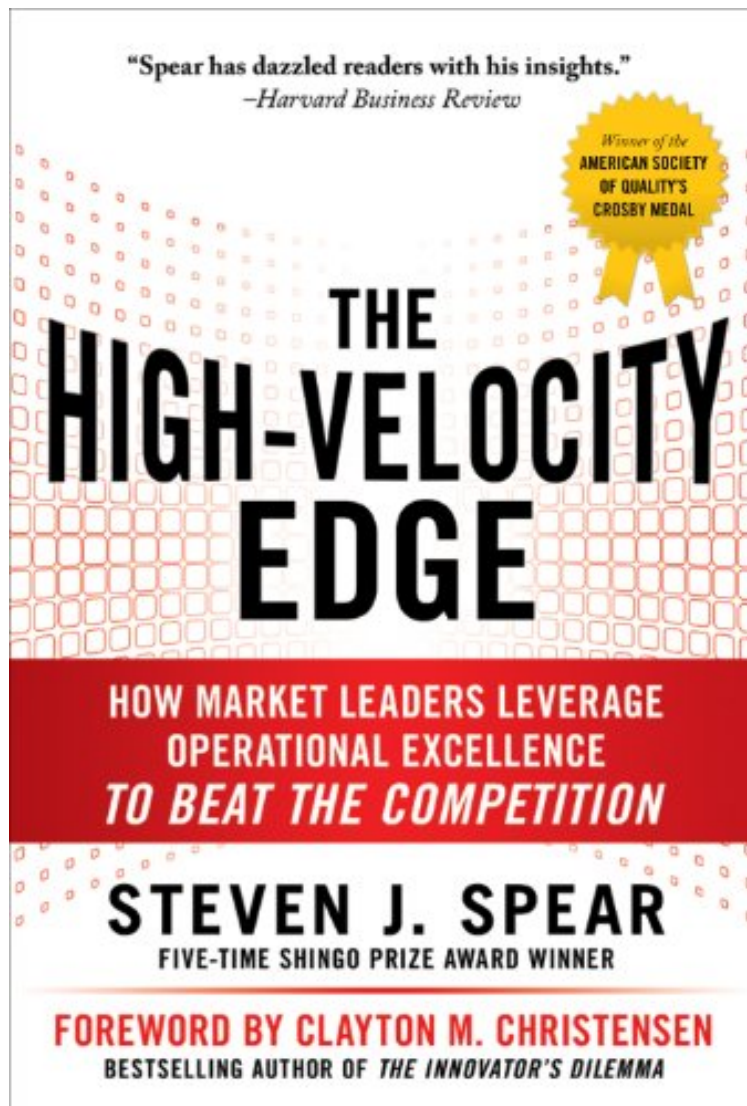


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## The High-Velocity Edge: How Market Leaders Leverage Operational Excellence to Beat the Competition (Business Books)

Steven J. Spear

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About the Author Steven J. Spear, five-time winner of the Shingo Prize and recipient of the McKinsey Award, is a senior lecturer at MIT and former assistant professor at Harvard. A senior fellow at the Institute for Healthcare Improvement, he is the author of numerous articles appearing in academic and trade publications, including the Harvard Business and The New York Times.