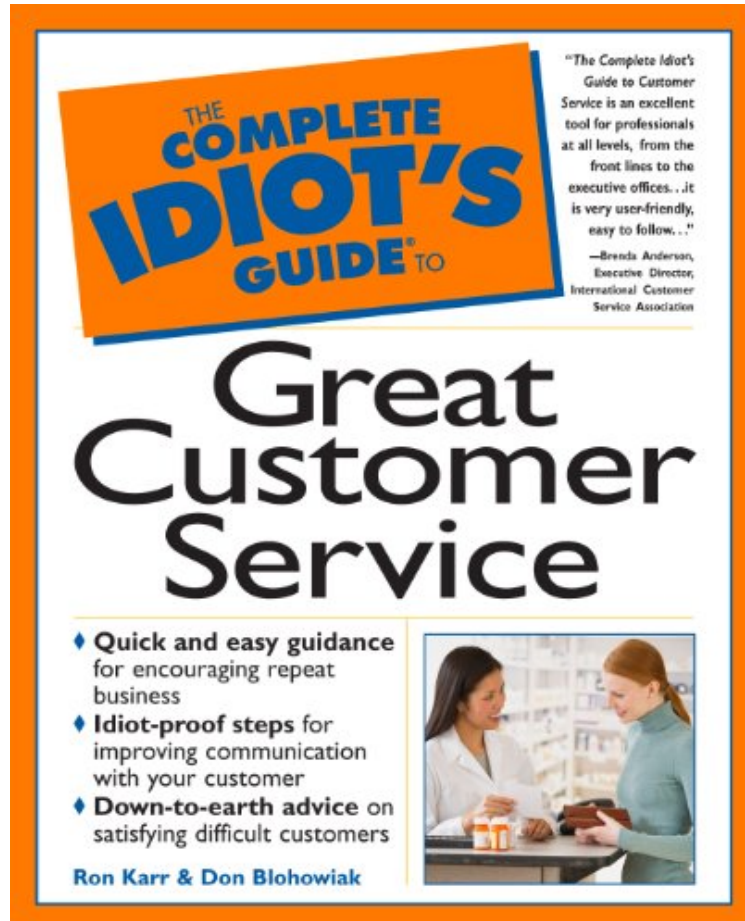


# The Complete Idiot's Guide to Great Customer Service

Ron Karr

ebooks | Download PDF | \*ePub | DOC | audiobook



DOWNLOAD



+

READ ONLINE

#2556288 in eBooks 2003-01-13 2003-01-13 File Name: B008NSUZXI | File size: 58.Mb

**Ron Karr : The Complete Idiot's Guide to Great Customer Service** before purchasing it in order to gage whether or not it would be worth my time, and all praised The Complete Idiot's Guide to Great Customer Service:

0 of 0 people found the following review helpful. Five StarsBy Jeffery Little100% satisfied10 of 12 people found the following review helpful. Complete Idiot's Guide, Great Customer Service by Ron KarrBy Shilpa SiddharthThe Complete Idiot's Guide to Great Customer Service, like other books of the Idiot's series is easy to grasp and extremely helpful for start-up companies. It is also a good read for customer support staff, who work at traditional call centers or just receive emails through a network. This book shows you how to better your business with improved Customer Service.

You're no idiot, of course. You skillfully manage your kids' temper tantrums, diplomatically handle office politics, and even pleasantly deal with your friends' bickering. But when it comes to handling customer service, you feel utterly lost. It's time to make great customer service an indispensable part of your daily operation! The Complete Idiot's Guide to Great Customer Service teaches you how to create the "Service Difference"--service that genuinely pleases your

customers and sets your organization apart from the pack.