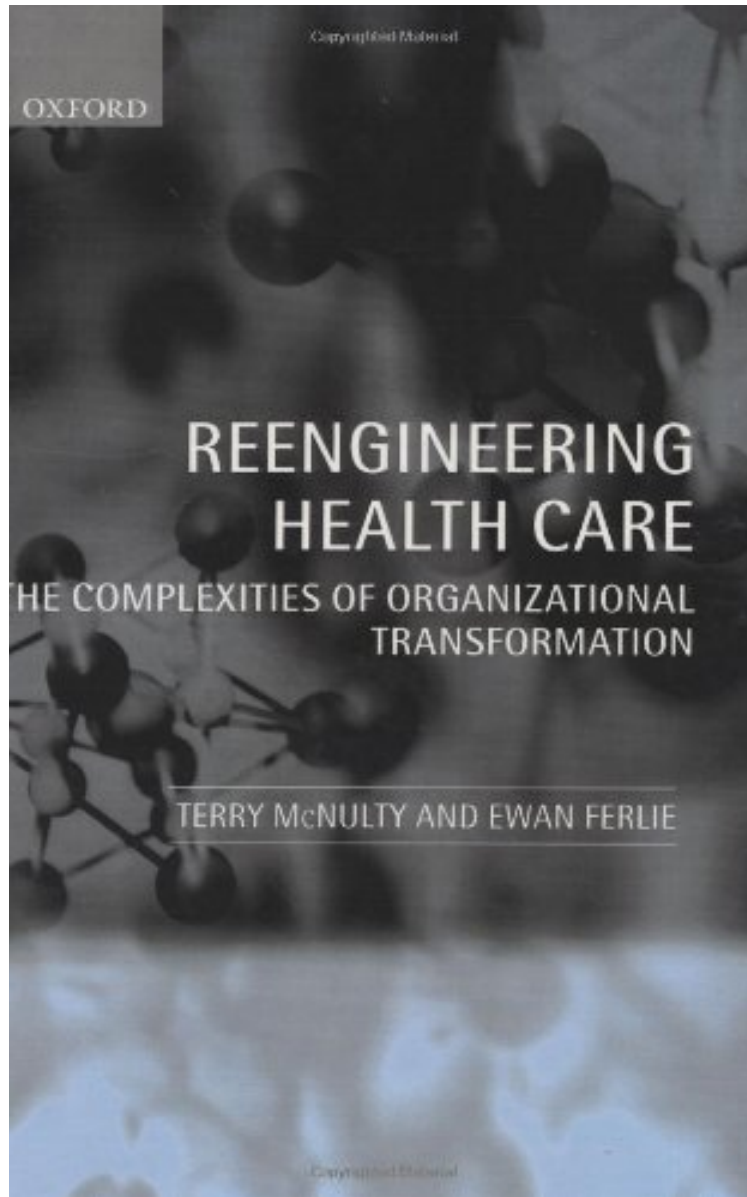


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Reengineering Health Care: The Complexities of Organizational Transformation

Terry McNulty, Ewan Ferlie

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Terry McNulty, Ewan Ferlie : Reengineering Health Care: The Complexities of Organizational Transformation before purchasing it in order to gage whether or not it would be worth my time, and all praised Reengineering Health Care: The Complexities of Organizational Transformation:

Through the use of a real case study within a major NHS hospital, this book attempts to address the idea of Process Transformation in the field of health care. The authors explore three interlined themes: the models and nature of organizational change; the implementation of Business Process Reengineering or BPR and the management of contemporary public sector organizations. *Process Transformation: A Case of Reengineering in Health Care*, reveals the major challenges of reorganization and provides knowledge and feedback on the impact of corporate change, impediments and enablers of lateral organizing structures and contradictions between functional and process principles for organizing.

From previous edition *Reengineering Health Care* is an important addition to the theory and practice of health policy and management. This book is a must read for students and teachers but a jargon free summary would ensure that it reaches the wide audience it deserves. Chris Ham, Strategy Department Department of Health`A valuable and authoritative addition to the literature ...wide-ranging and scholarly theoretical framework, and the use of the empirical findings to contribute further to theory development, are the book's great strengths ... This book will have lasting value well beyond re-engineeringitself. Health Services Management Research`Overall, I think this book could make a significant contribution to an informed consideration of the practice of change management in the NHS/public services ... I think the work stands up to the test of the times all too well. Public Administration`Terry McNulty and Ewan Ferlie describe insightfully how managing within [NHS] markets is complex and slow`Times Higher Educational SupplementAbout the AuthorTerry McNulty is Senior Lecturer in Organization Behaviour at Leeds University Business School. Previously he was a senior research fellow at Warwick Business School. He has also worked in the National Health Service and for the Institute of Health Services Management. His teaching and research cover processes of organizing and change in public and private sector organizations. His research has been published in leading practitioner and scholarly journals including *Organisation Studies*, *European Journal of Work and Organisational Psychology*, *Journal of Management Studies*, *Human Relations*, and *Corporate Governance*. Ewan Ferlie is Professor of Management and Head of Department at the School of Management, Royal Holloway, University of London. Prior to this he was Director of Research and Professor of Public Services Management at Imperial College Management School, and has held research posts at the Personal Social Services Research Unit, University of Kent at Canterbury, and was Deputy Director of the Centre for Corporate Strategy and Change at Warwick Business School. He has also been a Non Executive Member on Warwickshire Health Authority (1993-6)