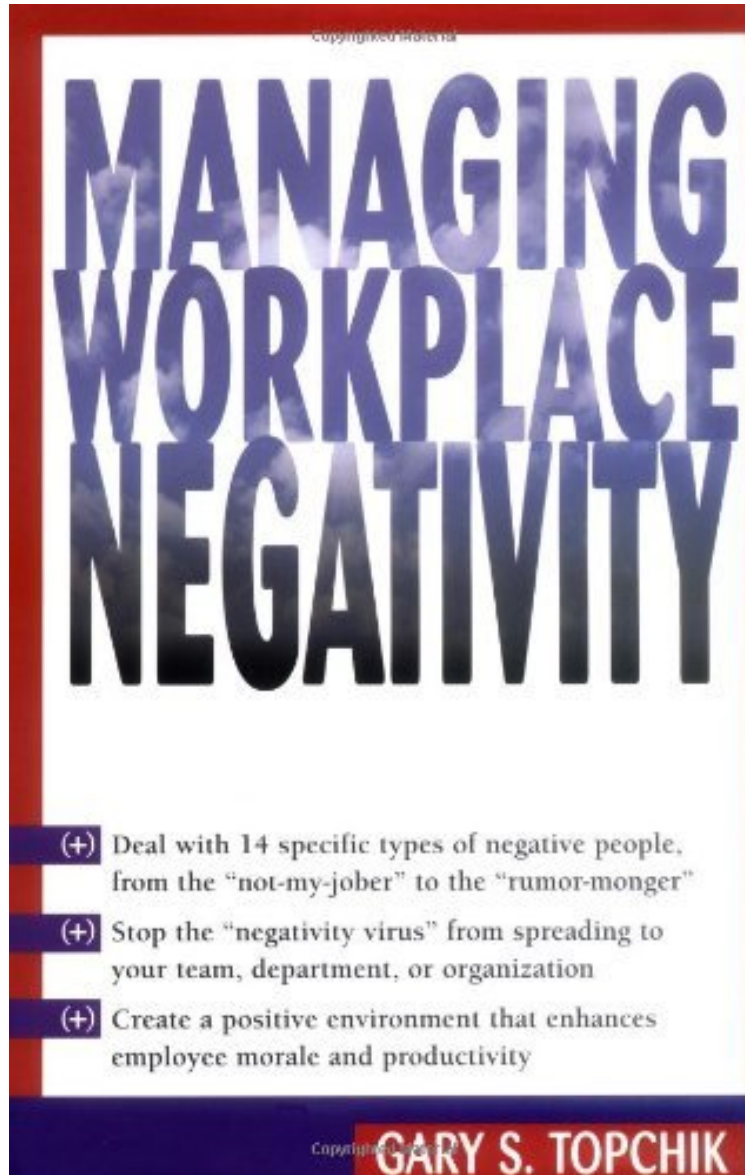


Managing Workplace Negativity

Gary S. Topchik

DOC | *audiobook | ebooks | Download PDF | ePub



 Download

 Read Online

#439829 in eBooks 2001-01-15 2001-01-15 File Name: B000V5MJ1C | File size: 51.Mb

Gary S. Topchik : Managing Workplace Negativity before purchasing it in order to gage whether or not it would be worth my time, and all praised Managing Workplace Negativity:

1 of 1 people found the following review helpful. Excellent source for practical informationBy A CustomerThis book clearly points out the various types of problem areas, including areas that I never thought of as being problematic. It also gives straight-forward, practical solutions. It deals with issues from the organization as a whole all the way down to the individual people. You can't help but to come away feeling empowered to deal your personal situation. I highly

recommend this as one of the best books on the subject. 5 of 13 people found the following review helpful. Not worth the money
By Bernard Farrell I started reading this book and really didn't get further than the 3rd chapter. Mostly is seemed to be composed of lists followed by an simplistic explanation of the list. I decided to return it after I read the solution for the Attention Seeker. It seemed to me that the solution would merely reinforce that behavior. I showed the book to a colleague who glanced through it and described it as a 'queer' book. 2 of 7 people found the following review helpful. Again--Nothing New
By Colette H. Rickards Wondered why I bought the book. It really didn't say much of anything that all the other management books say. Just had a promising title.

"The symptoms: increased customer complaints, high turnover, low quality of work, increased absences, loss of morale and motivation, lack of creativity and innovation, loss of loyalty to the organization. The diagnosis: workplace negativity. The cure: Managing Workplace Negativity. Workplace negativity may seem like an intangible problem - but it has very tangible consequences for the companies it afflicts. In fact, the Bureau of Labor Statistics estimates that U.S. companies lose \$3 billion a year to the effects of negative attitudes and behaviors at work. "Managing Workplace Negativity" gives managers, team leaders, trainers, and other human resources professionals much-needed help in treating the negativity bug. It will help readers: identify the 14 types of negative individuals, from the "not-my-jobber" to the "rumor monger"; confront their own negativity; recognize negativity "trigger points"; overcome entrenched, ongoing negativity; deal with group or company-wide negativity problems; and, create a positive environment that enhances morale and productivity."

US Business : "a well-written, hands-on guide to overcoming it [workplace negativity]"; -- US Business About the Author Gary S. Topchik (Los Angeles, CA) is the managing partner of SilverStar Enterprises Inc., a consulting firm specializing in management development, organizational change, team building, and executive coaching.