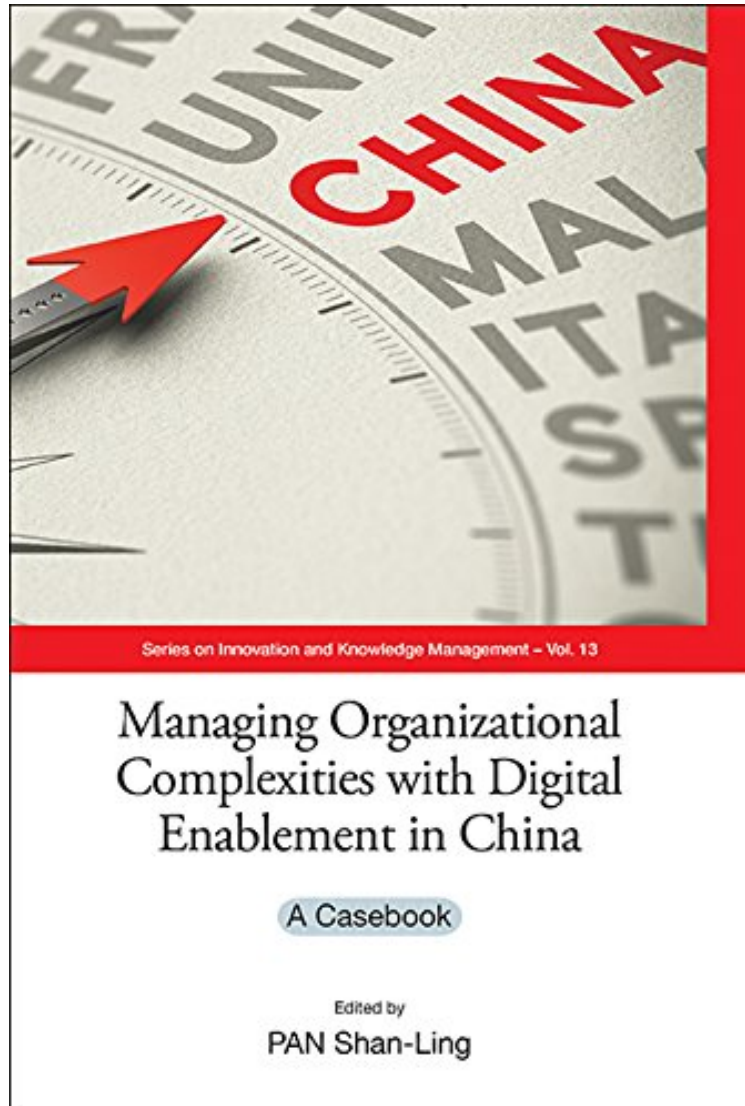


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Managing Organizational Complexities with Digital Enablement in China aims to provide insights into the use of information technologies in organizations and government agencies in China. Edited by Shan-Ling Pan with contributions from academics across the world, this casebook contains 17 case studies which document experiences of utilizing enterprise systems and e-government initiatives in organizations and government agencies from China. These case studies feature companies such as Alibaba, Haier, COFCO, JD.com, and Tencent, among many others. These in-depth, well-written case materials will be helpful to students and readers with an interest in China studies and other related fields. They will also be useful to organizations and government agencies that plan to implement enterprise systems and e-government initiatives in the years ahead.

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About the Author
Shan-Ling Pan is Professor of Information Systems, Technology Management at the Australian School of Business, The University of New South Wales, Australia. His research interests include the strategic use of IT in China and the impacts of ICT on business and social innovation. He has conducted more than 50 in-depth studies of state-owned enterprises, public and commercial organizations in different parts of Asia. He has published more than 80 papers in journals such as Information Systems Research, Journal of the Academy of Marketing Science, MISQ Executive, Journal of the AIS, Journal of the American Society for Information Systems and Technology, Information Systems Journal, and European Journal of Information Systems. He is also currently an Associate Editor of MIS Quarterly, Information Systems Research, Information and Management, and Communications of the AIS.