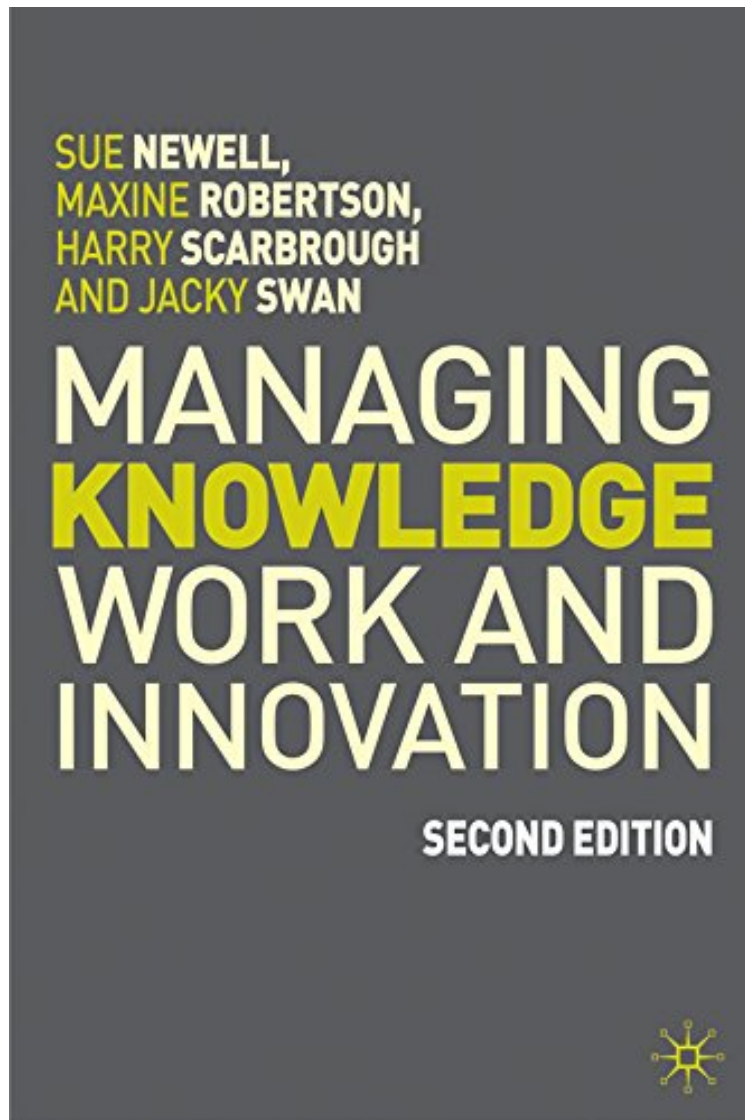


Managing Knowledge Work and Innovation

Sue Newell, Maxine Robertson, Harry Scarbrough, Jacky Swan
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Sue Newell, Maxine Robertson, Harry Scarbrough, Jacky Swan : Managing Knowledge Work and Innovation before purchasing it in order to gauge whether or not it would be worth my time, and all praised Managing Knowledge Work and Innovation:

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Thoroughly grounded in an extensive body of international research and analysis, *Managing Knowledge Work and Innovation* demonstrates that knowledge work depends primarily on the behaviours, attitudes and motivations of those who undertake and manage it and not simply on the implementation of information systems technology.

This is a splendid book in every respect: theoretically sophisticated, empirically rich, and very well written. It is also a rare book. Written by accomplished experts on the topic, I cannot think of any other book that does a better job in providing such a comprehensive view of knowledge work and knowledge management in such a sophisticated way. Newell et al have managed to combine an appreciation of the complexity and multiple nuances of organizational knowledge with the reader-friendly prose of the experienced teacher. A must textbook for any course in Knowledge Management - Haridimos Tsoukas, Professor of Organization Studies, Warwick Business School, UK and ALBA, Graduate Business School, Greece 'There are very few books available that can offer practitioners sound advice on working with knowledge and innovation based on current theories and this book is one of them! Written by real experts in these fields, this second edition of what is becoming a classic text is even more prescriptive and therefore more valuable than the first one. I would strongly recommend it to anyone struggling to be more effective working with knowledge (which of course means practically all of us) as well as for any students wanting to know the latest thinking on this most important of management subjects.' - Larry Prusak, Senior knowledge advisor to NASA and the World Bank and author of 'Working Knowledge'. This book is a great read for anyone interested in understanding the relationships between knowledge in organizations and work practices. Importantly, the book presents and synthesizes multiple perspectives on the topic and contains several excellent cases. - Georg von Krogh, Professor of Strategic Management and Innovation, ETH Zurich

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