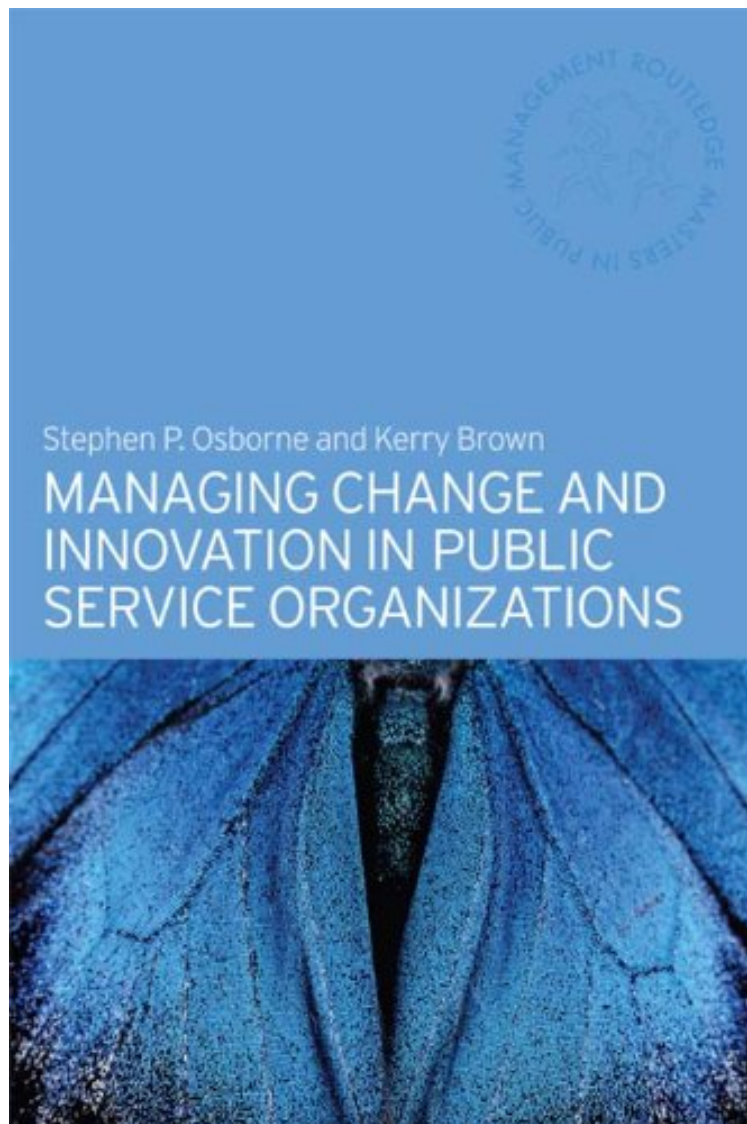


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Managing Change and Innovation in Public Service Organizations (Routledge Masters in Public Management)

KERRY BROWN

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