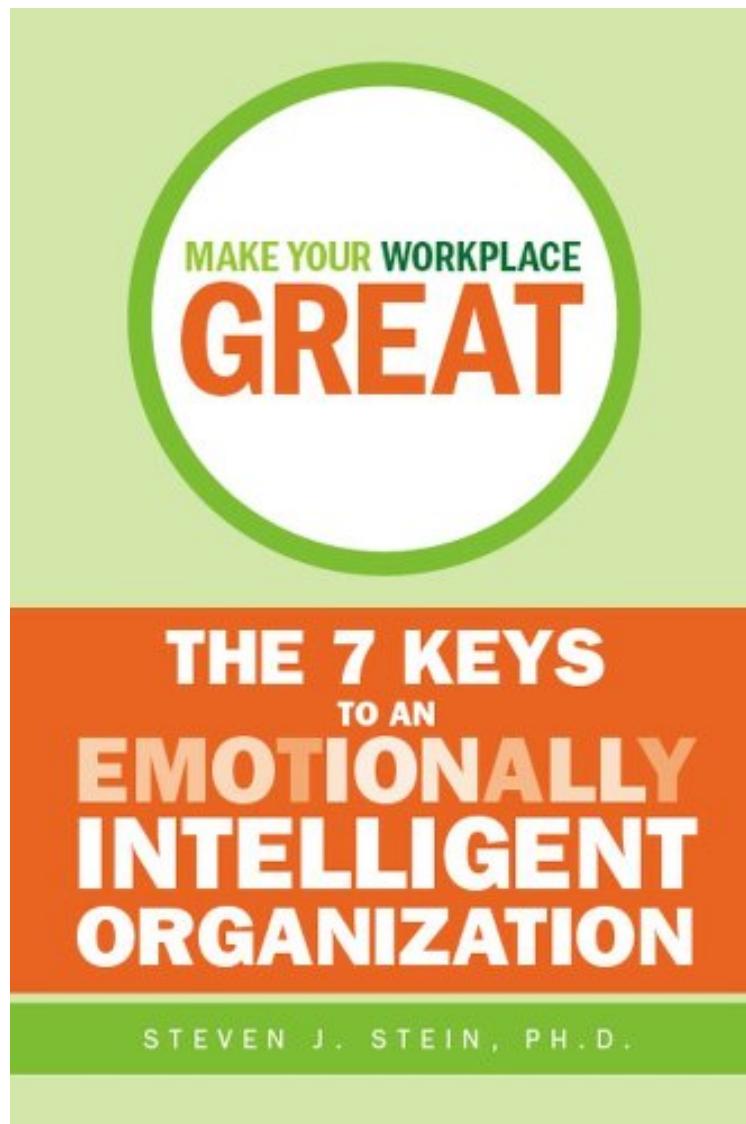


(Read now) Make Your Workplace Great: The 7 Keys to an Emotionally Intelligent Organization (Jossey-Bass Leadership Series - Canada)

Make Your Workplace Great: The 7 Keys to an Emotionally Intelligent Organization (Jossey-Bass Leadership Series - Canada)

Steven J. Stein

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Steven J. Stein : Make Your Workplace Great: The 7 Keys to an Emotionally Intelligent Organization (Jossey-Bass Leadership Series - Canada) before purchasing it in order to gage whether or not it would be worth my time, and all praised Make Your Workplace Great: The 7 Keys to an Emotionally Intelligent Organization (Jossey-Bass Leadership Series - Canada):

0 of 0 people found the following review helpful. Well-researched guide to creating a happy, successful companyBy

Rolf Dobelli News flash: Happy workers make successful companies. That is what Steven J. Stein's research concludes. Much of the information in this book is based on the results of his own surveys. He helped develop the "Benchmark of Organizational Emotional Intelligence" (BOEI), which tests overall emotional intelligence across a company and in its divisions. He suggests measuring it frequently and lists seven steps on how to improve it over time. Stein has long-term experience in this field and offers business wisdom in a conversational tone. getAbstract recommends this guide to human resources managers and corporate leaders who want to emphasize emotional intelligence in their firms.

What Steven J. Stein found out about creating and sustaining great workplaces The proprietary and cutting-edge research carried out by the author led to outcomes that shed new light on management practice and strategy. The 7 Keys presented in this book, when implemented, will produce immediate results and long-term enhanced performance. You will be privy to what the author has learned about the changing workplace and the role leaders play in maximizing their workforce. You can fill an organization with all the intelligent and highly educated people you want, but without the right culture and discipline, your chances of success are in doubt. Use this book to see how your organization measures up to the 7 Keys and implement the necessary changes to make your workplace a happier and more productive one. The 7 keys Hire capable people who love the work they do and show how they contribute to the bigger picture. Compensate people fairly. Don't overwork (or underwork) people. Build strong teams with shared purpose and viable goals. Make sure managers can manage. Treat people with respect and leverage their unique talents. Be proactively responsible by doing the right things to win the hearts and minds of your people.

From the Inside Flap How are things at the Office? Are there days when you feel like Captain Bly, trying to stave off a mutiny? Do you dread reading month-end reports? Do employees grumble about management--and each other? Noticed a few stress clouds hanging over the water cooler? Then you must read Make Your Workplace Great: The 7 Keys to an Emotionally Intelligent Organization and keep it handy for those times when you have to buckle up for turbulence. Steven J. Stein is co-author of the international bestseller The EQ Edge: Emotional Intelligence and Your Success. In his new book, written for people like you--a manager at any level in any size of organization--he provides strategies backed by solid cutting-edge research that are actionable and will help you transform your workplace into a happy, productive and healthy one. Stein says there are seven keys that will energize employees, make them feel a sense of pride in their work, and drive performance. The organization must step up and make the necessary changes to create the "Right Stuff"--The Right Culture. The organization needs to demonstrate strong and visionary leadership through intelligent management, and invest in employees so they know they are being treated with respect and can be proud of their purpose and role in contributing to superior performance for a company that cares. The work-world is global and highly competitive. If you want to hire the best people and retain them, take your business to another level, and instill a sense of integrity and community-building as an integral part of your culture, Make Your Workplace Great is your key to an enriching workday experience where a better time is had by all.

From the Back Cover What Steven J. Stein found out about creating and sustaining great workplaces The proprietary and cutting-edge research carried out by the author led to outcomes that shed new light on management practice and strategy. The 7 Keys presented in this book, when implemented, will produce immediate results and long-term enhanced performance. You will be privy to what the author has learned about the changing workplace and the role leaders play in maximizing their workforce. You can fill an organization with all the intelligent and highly educated people you want, but without the right culture and discipline, your chances of success are in doubt. Use this book to see how your organization measures up to the 7 Keys and implement the necessary changes to make your workplace a happier and more productive one. The 7 keys Hire capable people who love the work they do and show how they contribute to the bigger picture. Compensate people fairly. Don't overwork (or underwork) people. Build strong teams with shared purpose and viable goals. Make sure managers can manage. Treat people with respect and leverage their unique talents. Be proactively responsible by doing the right things to win the hearts and minds of your people.

About the Author STEVEN J. STEIN is a clinical psychologist and the founder and CEO of Multi-Health Systems Inc. (MHS), a leading psychological test-publishing company and three-time Profit 100 winner (awarded to the fastest-growing Canadian companies). He was formerly the director of research at a large treatment center for children and adolescents, and is the Past-President of the Ontario Psychological Association and Chair of the Psychology Foundation of Canada. Dr. Stein and his team at MHS have tested the Emotional Intelligence (EQ) of more people in the world than anyone else. Dr. Stein previously held the rank of Assistant Professor in the Department of Psychiatry at the University of Toronto and taught in the Psychology Department at York University (Toronto). He is a leading expert on psychological assessment, and has consulted with the Canadian Armed Forces, the U.S. Air Force, FBI, and special units of the Pentagon. He has also worked with numerous corporate clients, including American Express, Air Canada, Coca Cola, CIBC, as well as several professional sports teams. He has appeared on national media in the United States and Canada, and is a much sought-after speaker on the topic of emotional intelligence and people issues in the workplace. He addresses groups and organizations all across North America, and in Europe, Australia, Asia, and

