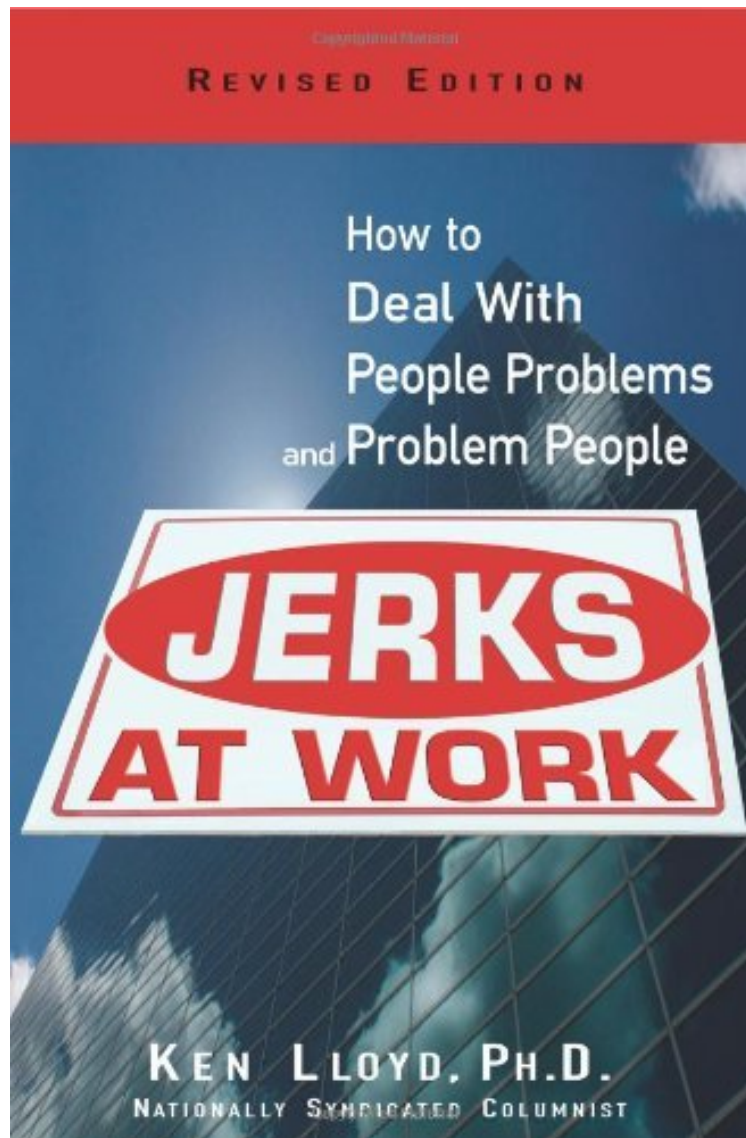


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Jerks at Work, Revised Edition

Ken Lloyd

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Ken Lloyd : Jerks at Work, Revised Edition before purchasing it in order to gauge whether or not it would be worth my time, and all praised Jerks at Work, Revised Edition:

3 of 6 people found the following review helpful. Too specific if you seek general informationBy SvenskaThe book will be superb help if you seek answers to the specific questions in the book. However, if you seek overview, or general insights, this is not it. The book is made up of Questions and Answers from the author's newspaper column. I found Crowe's book "Since Strangling isn't an option" far better for my goals. She offers wider insights to managing your own responses.10 of 13 people found the following review helpful. No real solutionsBy njoynazI found this book

to offer no real-life situations or worthwhile suggestions. If I had the chance I would return it. The context of the book simplifies the situations workers deal with everyday. 1 of 1 people found the following review helpful. With a grain of salt... Please! By Rodin This is a compilation of a newspaper advice column with some very subtle tongue in cheek humor which could land an ardent advice follower into hot water if taken too literally. Some interesting and some unconventional approaches to dealing with common work place issues relating to "... people problems and problem people...". Some insights are pretty much common sense responses which most people ignore to follow, but can proactively prevent people from encountering a majority of work place problems and people.

In this updated and revised edition of *Jerks at Work*, popular syndicated columnist Ken Lloyd returns to grapple once again with one of America's most popular (or unpopular) workplace topics, and presents his practical, upbeat, and professionally sound as an antidote. Drawing on e-mails and letters from employees and employers across America, Dr. Lloyd presents numerous examples of some of the most outrageous classic and current workplace (mis)behaviors past and present along with the most powerful strategies that readers can use today to deal effectively with them. There is no single, simple strategy that works on every Jerk. They come in many assorted flavors: your Jerk could be your boss, a coworker, your subordinate, a vendor, even customers. Just when you think you have read about the ultimate jerk at work, up pops another. Fortunately, a tailor-made strategy pops up alongside. *Jerks at Work* provides a wide array of strategies to deal with all the Jerks you come across. There are the time-tested, classical methods for the retro-jerks; the screamers, impractical jokers, egomaniacs, complainers, and non-stop talkers. Then there are new, state-of-the-art strategies to deal with a generation of cyber-jerks that includes bullies, jerks on cellphones, and jerks on line. Additionally, a new section, exclusive to this revised edition, covers some of the most outrageous workplace behaviors that one could ever encounter. Inside, you'll also find these other helpful tips: Getting insight into the causes of Jerk-like behavior; Step-by-step programs to deal with Jerks of every persuasion; Coping with the most outrageous Jerk behaviors ever documented; The best ways to avoid becoming a Jerk yourself; And much, much more! Dr. Ken Lloyd is a nationally-recognized consultant, speaker, author, educator, and newspaper columnist. With specialties in organizational behavior, management development, and communication. Dr. Lloyd has consulted for companies across the U.S. and Canada, and he has spoken before numerous organizations and associations. His workplace advice column (*New York Times Syndicate*) appears in newspapers across the U.S., and he often teaches in the M.B.A. Program at the Anderson School of Management at U.C.L.A. He is a frequent talk-radio guest, and he had made many televised guest appearances, including workplace segments on *Good Morning America*, *CNN*, *KABC*, and *FOX Morning News*.

About the Author Ken Lloyd, Ph.D., is a nationally recognized consultant, author, educator, and newspaper columnist based in Encino, California. With specialties in organizational behavior, management training and development, and communication, Dr. Lloyd has consulted in a wide range of industries including healthcare, apparel, financial services, electronics, Internet service provider, and entertainment. His nationally syndicated workplace advice column (*New York Times Syndicate*) appears in newspapers across the United States.