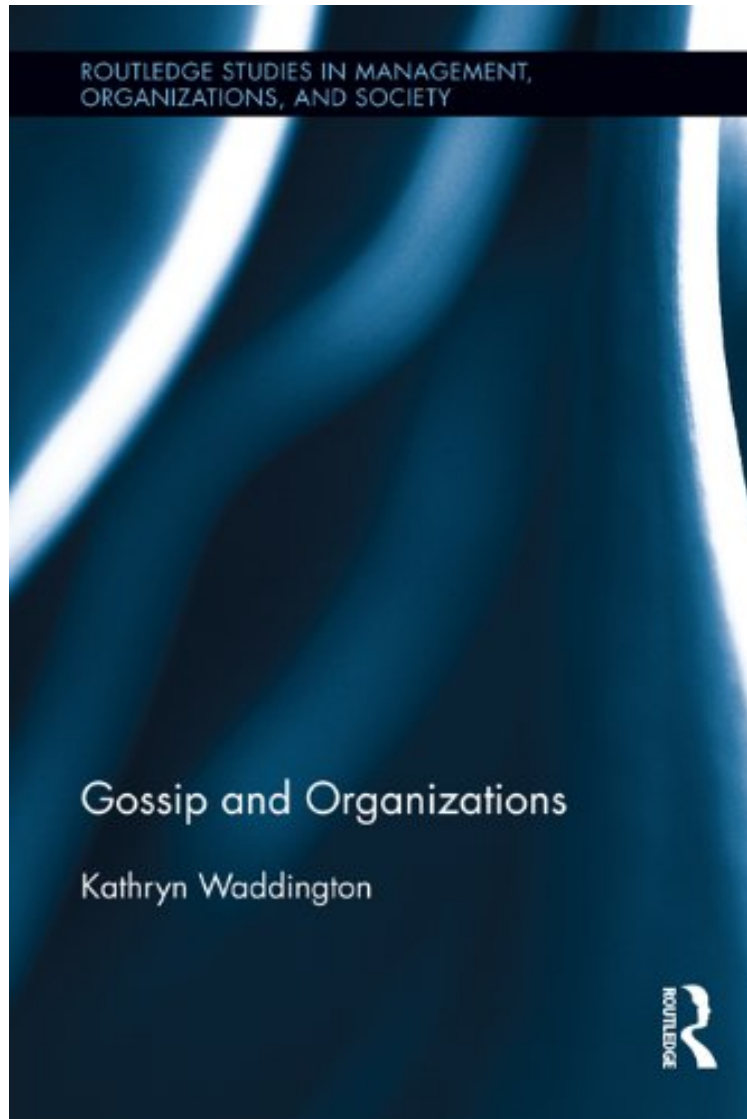


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Gossip and Organizations (Routledge Studies in Management, Organizations and Society)

Kathryn Waddington

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Kathryn Waddington : Gossip and Organizations (Routledge Studies in Management, Organizations and Society) before purchasing it in order to gage whether or not it would be worth my time, and all praised Gossip and Organizations (Routledge Studies in Management, Organizations and Society):

Gossip is a complex and ubiquitous phenomenon, widely found and variously practiced. Gossip and Organizations

provides the reader with an analysis of gossip and informal knowledge across different national, organizational and cultural contexts, drawing upon empirical findings and the author's experiences of researching gossip in nursing and healthcare organizations and higher educational institutions. Kathryn Waddington aims to dispel once and for all the myth that women gossip and men have conversations, shattering the illusion that gossip at work is trivial talk. This book challenges the assumption that gossip is a problem that should be discouraged. While there is undoubtedly a dark side to gossip, Kathryn Waddington argues that paying closer attention to gossip as organizational communication and knowledge enables exploration of other ways of seeing, interpreting and understanding organizations. Gossip is not merely an impediment of organizing, it is a form of organizing which shapes perceptions and actions, and can forewarn managers of future failure in organizational systems. The complexity of gossip is such that a range of interdisciplinary explanations is necessary in order to account for this form of communication and knowledge across multiple levels and spaces in and around organizations. Waddington provides a new evidence-based framework incorporating ethics, emotion, identity, sensemaking and power as a guide for future research, theorizing and critical reflective and reflexive practice in the field of organizational gossip.

"This is an exciting and innovative book that makes a valuable contribution to our understanding of gossip in organizations." Andrew Brown (University of Bath, UK) About the Author Kathryn Waddington is Reader and Head of the Department of Psychology at Westminster University, UK. She has a PhD in psychology from the University of London and her primary research interests are in organizational communication and knowledge, emotion, employee engagement and leadership.