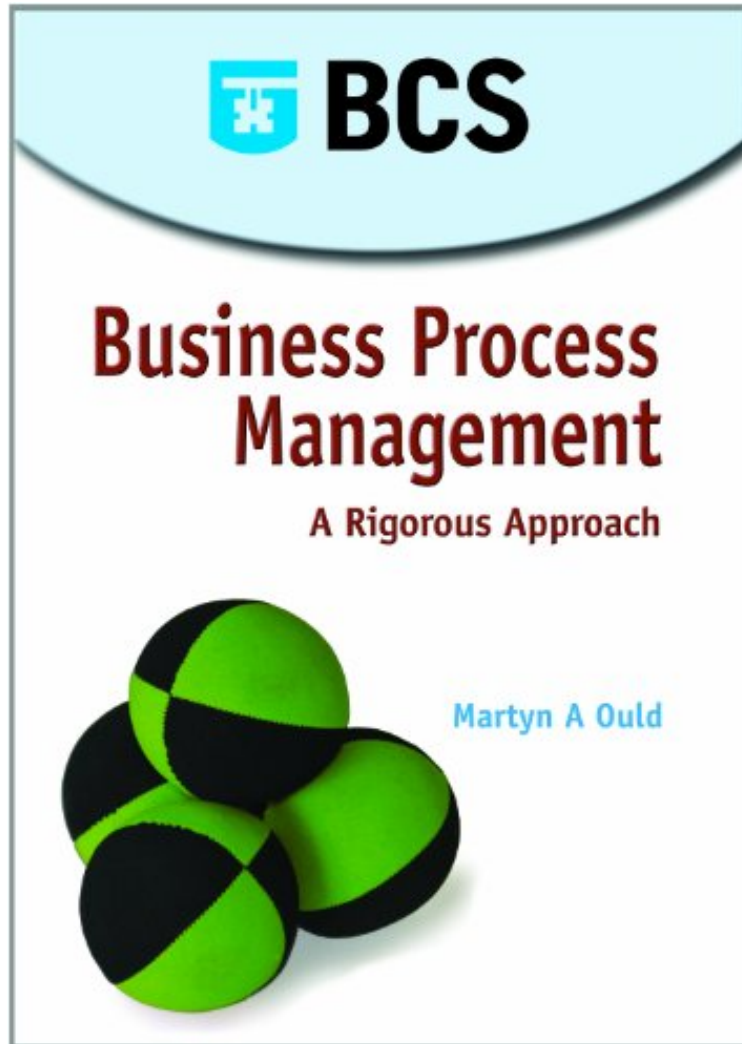


Business Process Management: A Rigorous Approach

Martyn A. Ould

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Martyn A. Ould : Business Process Management: A Rigorous Approach before purchasing it in order to gauge whether or not it would be worth my time, and all praised Business Process Management: A Rigorous Approach:

2 of 2 people found the following review helpful. Rock solid process modelling methodologyBy Neil BensonRiva presents an intellectually sound process modeling technique that I've never found with any other methodology (BPMN, etc.). While Riva never gained widespread adoption, I've used it on some enterprise process modeling projects with great results.4 of 5 people found the following review helpful. Role Activiuty Diagrams ... trump BPMNBy Derek MiersMartyn Ould is the grandfather of the Role Activity Diagram (well not quite th inventor, certainly the guy who has pushed it furthest).Having taught this notation and BPMN for the last few years (and now written the authoritative guide on BPMN "BPMN Modeling an Reference Guide") I just wish more people would take notice of RADs.The book is the complete reference to RADs, which IMNSHO are way better than BPMN if your are

trying to get a handle on who does what with whom. Yes, the notation is not a flow diagram, but it will help you see your process differently ... which any number of flow diagrams will not (whether they are based on BPMN or not). The other thing that this book has going for it is the "Unit of Work Analysis" technique which is discussed extensively in Chapter 6. Again, IMNSHO, one of the few techniques available for process architecture design. If you want more - contact me directly. 4 of 4 people found the following review helpful. Another 'Must Have' for the BPM Practitioner By N. T. Debevoise PeIf you are seeking wisdom concerning the reality of process management, this is a solid book on the topic. This book was cited as a reference on the fundamental exam for the OMG's Certified Expert in Business Process Management. The book is well written, well organized, and has many good true-life discussions. My only quibble is the process notation is dated (it was written before BPMN).

Businesses must constantly adapt to remain competitive and cannot be held back by static IT systems. Riva is a pioneering method for business process management used to design, model, analyse and record. The methods described in the book work on a business level, but are IT-orientated and will be invaluable to those who want to improve or design business processes or organisational structures to identify IT solutions, especially those involving BPM systems, workflow or document management.

Martyn Ould has re-invented process modelling for the real world. Throw away pre-conceived ideas of wall-to-wall reengineering charts, workflow diagrams and arcane application logic. The author shows us that processes are participatory, concurrent and mobile. Their underlying formalism is interactive role-based computation. With the advent of Business Process Management Systems (BPMS) this important book is essential practice for those modelling processes using languages such as BPML and BPEL. -- Howard Smith Co-chair of the Business Process Management Initiative (BPML.org) and Chief Technology Officer, Computer Sciences Corporation European Group From the Publisher Business Process Management: a Rigorous Approach is an in-depth practical guide divided up into two parts. The first builds up the theory, with lots of examples from real life, while the second puts the theory into action, showing use in process discovery and definition, diagnosis and improvement, design, support and enactment. About the Author Martyn Ould is an independent consultant on the software development process and the design and diagnosis of organisational and business processes. A graduate of Cambridge University, he has over three decades of software development and business process management experience, working for leading software houses and management consultancies Deloitte, Praxis and Logica. He is a Fellow of the British Computer Society, a Chartered Engineer, and an experienced author. He regularly lectures to public, government and corporate audiences, and teaches at Oxford and Bristol Universities. Martyn has pioneered the development of the Riva method for business process management.