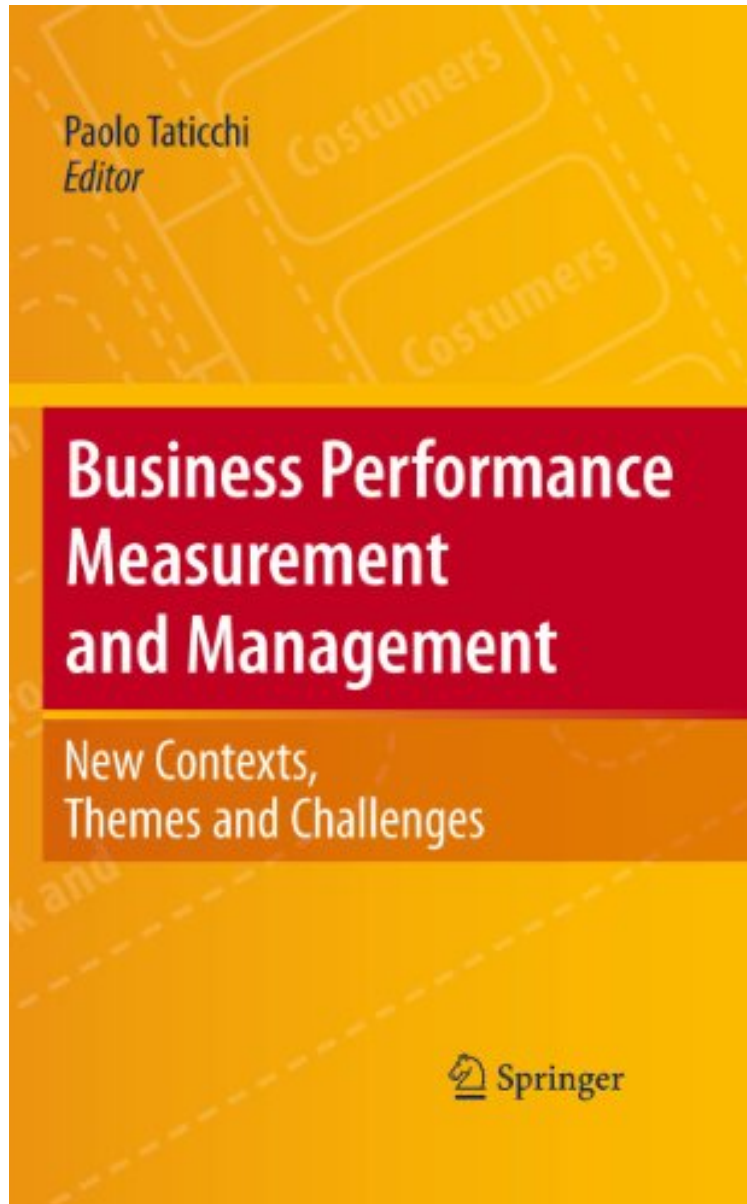


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# Business Performance Measurement and Management: New Contexts, Themes and Challenges

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